

# SAMBIGLYON

EDUCATION, ENTERTAINMENT

[www.sambiglyon.org](http://www.sambiglyon.org)

## 'EDUISLANDS' RESIDENT TERMS OF SERVICE

1. Residents must ensure that the time remaining on their rental box is kept in credit. Allowing the box to run into arrears risks termination of the rental agreement and eviction. In the case of eviction all items on the land and that are owned by the resident will be returned to them.
2. Residents may place any item on their rented land that is not of an offensive nature to other residents. Any material that is deemed inappropriate by the island management will be removed.
3. Residents must not exceed the prim allowance that their land is allocated. If additional primes over and above the allowance are required by the resident then additional land can be rented if it is available. If a resident exceeds their allowance then they will be contacted by the island management and politely requested to rent additional land if available or bring their prim usage beneath the level of their present allowance. If the resident does not respond to this request and subsequent reminders then the management reserves the right to take action to return selected objects to the resident in order to bring the prim usage of that land down to its permitted level.
4. If the resident experiences disruptive actions caused by another avatar - often referred to as 'Griefing' - then the resident should report the full name of that avatar to the island management. Avatars that persistently have a disruptive action on other users of the management's land will be banned from land owned by the management. The management is committed to providing the utmost level of safety and security to its residents and users. Use of weapons, vehicles and any other object or anti-social behavior likely to cause inconvenience and offence to residents and users is strictly prohibited and will result in a permanent ban from the Eduislands for those found to be participating in such objects or behaviors.
5. If a resident initiates disruptive action of a malicious nature against other residents or island users then their rental agreement will be terminated by the island management.
6. In rare and exceptional circumstances the island management reserves the right to move residents to an adjacent land plot. If this should be necessary then the management will undertake all land setup and object moving activities on behalf of the resident. Notice of 30 days will be given, and if the resident would be preferred to be moved to another vacant area on land managed by the management then whenever possible this will be achieved.
7. The rental agreement may be terminated by the Resident with four weeks of notice. If time credit remains on the resident's annual advance payment or their rental box then the Resident is entitled to claim (a) alternative Sambiglyon services equal to the full value of their remaining advance payment contract or rent box credit, or (b) a PayPal / Linden Dollar (L\$) currency refund equal to 50% of their remaining credit.
8. Residents should not create or place ('rez') objects outside of the boundaries of their rented land except in designated public sandbox areas.
9. Joining an island group entitles residents to list their events in the Second Life online event calendar (<http://www.secondlife.com/events>) and set the Eduisland that they are resident on as the location of their event.
10. Residents are permitted to allow other avatars to share their land and contribute towards the rental fees.

11. Residents are permitted to sell objects for profit on their land so long as the items are not of an inappropriate nature that offends other users.
12. Residents may not enter locked buildings that do not belong to them by teleport or other means of entry. If the doors are locked then it is the wish of the owner of that building to keep others out. If a resident requests that you leave their land then that request must be obeyed. If the door is open then it may be assumed that entry is permitted by the owning Resident.
13. Residents are encouraged to contact the island management by email or instant message at any time if they should have questions / complaints or require assistance of any kind.
14. Although the management will listen to valid arguments from residents if they disagree with the judgment of the management, the management's decision will be final as the management has to think of the good of all the residents rather than of the individual residents.
15. It is the responsibility of tenants to check their email boxes and Second Life IM messages for notices from the management. If the registered owner of the rented land is going to be away for more than a week then it is their responsibility to either appoint someone to check their email or send the island management an 'out of office' message with details of whom to contact in their absence. The management cannot accept responsibility for actions that negatively affect the tenant (example: their land being cleared of buildings and objects placed on it after it has run into significant rent arrears due to non-payment) if no contact has been received from the tenant 2 weeks after a notice was sent to them.
16. If the owner company of Second Life, Linden Research Inc, cease operation then the management of the Eduislands shall not be held liable for financial refunds of remaining tenancy contract time. If, however, the land estates operated by the management should be terminated by the decision of the management whilst Linden Research and Second Life are still in operation then the management shall be liable for financial refunds of the total value of remaining tenancy contract time.
17. If the management should deem it necessary to close an island then its tenants will be offered a replacement land space on another island if available as an alternative to a refund of remaining time on their tenancy contract. In the event of a decision to close an island, tenants shall be given six months notice of closure in order to provide sufficient time for the tenant to make alternative hosting arrangements.

### **RESIDENT BENEFITS**

Residents are entitled to receive the following premium services for free as part of their rental package:

1. Professional, knowledgeable and trustable customer live-support service and land maintenance (including removal of litter) and security protection against troublesome visitors (known as Grieferers).
2. The option to select a free building and furnishings from a large range. Please browse our web gallery: <http://www.squirrelverse.com/buildings.html>
3. Two free hours of terraforming of land and basic environmental landscaping, including provision of free outdoor furniture such as park benches. After a period of two hours of completed work, further terraforming and landscaping, if it is required, may be contracted from the management at a rate of \$25 USD per hour.
4. Free streaming of audio and video media from the internet into the resident's land.
5. Aid in locating objects, tools and resources necessary for resident projects.

6. Provision of free objects, tools and resources, including interactive teaching whiteboards and multimedia streaming control equipment.
7. The management can create a basement area in the ground of rented land plots to provide the tenant with additional space if the tenant submits a request for this feature.
8. Groups of tenants from different organizations who occupy a land space together in a shared-rental multiple occupancy arrangement are entitled to a Multiple Occupancy Discount on their rental price rate.
9. The Eduislands offer a land upgrade option that enables tenants on annual advance-payment rental plans to 'cash in' the remaining time on their existing rental plan and receive a discount on the upgrade price. This means that the tenant's land size can grow affordably as their projects grow.
10. Tenants receive a free listing in the Second Life search directory worth 30 Linden Dollars (L\$) currency.
11. A Second Life paid 'Premium Account' membership is not required to rent Eduislands land, and there are no monthly 'Land Tier' fees to pay to Second Life's owner company.
12. Eduislands tenants are able to post their news and event details to the 'Eduislands' community blog at <http://www.livejournal.com/community/eduislands>
13. Eduislands tenants who pay for two years (24 months) of rental lease time in advance are entitled to receive a 7% discount on the price of the second year (months 13-24) of leasing.
14. Friends and colleagues of existing Eduislands tenants referred to Sambiglyon by the tenant can receive a 30 day free stay in a Luxury Trial Apartment in Second Life.

For more information about the Eduislands and what they and other Sambiglyon services and supported platforms can offer you, visit the Sambiglyon website at:

<http://www.sambiglyon.org>